



Flying Frog Academy Policies 2015

Calendar, Tuition & Billing

Flying Frog operates on a trimester calendar for classes (Fall, Spring & Summer) and tuition is paid monthly. Monthly tuition is due by the 1st of the month and each payment covers exactly 4 weeks of classes.

We require all families to register online and have a current credit card and email address on file. Statements will be emailed to the address provided before each monthly payment is due. You have until the 1st of the month to pay tuition any way you like: check, cash, or credit card. If no payment is received by the 1st of the month, Flying Frog will automatically charge the credit card on file. We also offer drop-in classes (space permitting) and open gyms, but online registration is still required.

Make-Up Policy

Missed classes can be made up as long as the student is currently enrolled in the monthly session and monthly tuition has been paid. Students can attend a different class time during the week to make up for missed classes. Please call ahead to schedule your make-ups. Class fees are not pro-rated when the gym closes due to holidays (see our annual calendar). Free make-up classes are allowed for classes that are missed when a holiday or special event falls on your student's class day. There is no restriction on the number of make-ups, and it is an honor system. If you tell us we owe you a make-up, we believe you. You have 8 weeks from the absence to complete a make-up class. You must be a currently enrolled student to use your make-ups; meaning the current monthly tuition must be paid and you can attend class on a different day than you are regularly scheduled.

There is no pro-ration or refunds for missed classes. Pro-ration of fees is allowed only for students starting in the middle of the monthly session or in the case of an extended illness or injury (more than 3 weeks), and only if the office has been notified at the beginning of the break.

Trial Class & Tuition-Back Guarantee

Call or email us for a \$15 trial class! A waiver must be filled out before the student participates, and is available to print on our website or at the front desk. Flying Frog offers a 100% Tuition-Back Guarantee for all first time families. If after your family's first month of classes you are not entirely happy with our program, we will happily refund 100% of your tuition for that month!

Open Gyms

Open Gyms are \$10 per visit or \$60 for the monthly session for unlimited attendance. Online enrollment is required after the 1st Open Gym, and a \$40 annual registration fee is due after the 3rd Open Gym.

Drop-ins

Drop-in classes are \$25 per class, providing there is space. It's best to call ahead to ensure we have room. Online enrollment is required after the 1st \$25 drop-in class, and the \$40 annual registration fee will be due.

Drop-in Open Gyms are \$10 per visit. Online enrollment is required after the 1st Open Gym, and a \$40 annual registration fee is due after the 3rd Open Gym.

Assumption of Risk (agreed to upon enrollment)

Sports participation can be dangerous. I recognize that participation in activities such as parkour, freerunning, gymnastics, tumbling and trampoline can result in severe injuries, including, but not limited to, death, serious neck and spinal injury, paralysis, brain damage and other serious injuries that may result in the serious impairment of future ability for myself, child and family to earn a living, engage in business, and generally enjoy life. On behalf of myself and my child(ren), I accept all such risks.

Medical Emergencies (agreed to upon enrollment)

In the event of an accident or emergency I authorize my child(ren) to be transported to a medical facility for treatment, at my cost, and will hold you harmless in your management of such accident or emergency. I agree to provide for all medical expenses which may be incurred by myself or my child(ren) as a result of any injury while on your premises or while under your care.

I know only students enrolled in classes or open gyms are allowed on the equipment with staff supervision.

Release of Liability (agreed to upon enrollment)

I promise not to sue, and forever release, Flying Frog and its respective officers, directors, shareholders, employees, contractors, invitees, licensees and agents ("you") from all liability for damages and injuries incurred as a result of participation by my child(ren) or myself. This includes those injuries resulting in acts of negligence by you. I also am aware that photos and videos are taken from time to time for marketing and instructional purposes, and I hereby consent to their use by you.